

CONDITIONS OF BOOKING

A DEPOSIT of £50.00 per holiday home per week + £12.00 *cancellation cover is payable when you book. This confirms your reservation and is non returnable.

TELEPHONE RESERVATIONS can be made using debit or credit card.

BOOKING CONFIRMATION The submission of completed booking form, or telephone agreement shall constitute an offer by the client and a contract will exist if and when The Park issue a hire invoice, which is non transferable.

ALTERATIONS OR AMENDMENTS to the issued hire invoice, at your request, or re-invoicing due to loss of original invoice will be subject to a fee.

BALANCE OF HIRE must be paid no later than 4 weeks prior to holiday start date, we do not send a reminder, and reserve the right to cancel your booking and retain the deposit paid in full settlement of the invoice if not paid within this time. We reserve the right to pass on any charges arising from re-presenting cheques and processing late payments (min £15.00). Any discount given will be forfeit if balance is overdue.

VAT is included within the published tariff, at the current rate applicable at the time of printing and is subject to change if the VAT rate changes.

PARTIES We are a family holiday park therefore we regret that bookings cannot be accepted from all male or female parties. If the complete party were to be all under the age of 18, it must be accompanied by an adult.

PETS Well behaved dogs are welcome. They must be kept on a lead at all times and never left unattended. We would ask our pet owners to remember that not all guests are "pet friendly" and not all dogs are "chicken friendly". and an exercise area is provided. As a family holiday park we reserve the right to refuse certain breeds of dogs we consider inappropriate.

ONLY guests that are listed on the booking form shall be entitled to occupy the accommodation and any breach of this condition shall entitle the company to terminate the booking forthwith and exclude from the holiday park both the unauthorised persons together with the applicants themselves.

DAY VISITORS your visitors are welcome, but must first register at reception.

THE APPLICANTS undertake not to do on their own part or permit to be done by persons under their control anything which may in the opinion of the holiday park management be or become a nuisance or annoyance or which shall in anyway interfere with the quiet or general comfort of other guests at the Park. Musical instruments, record players, radios, tape & cassette players, generators, or similar equipment must not be used in the public areas of the Park at any time or within audible distance of any caravan or other Park occupier between the hours of 10.30pm and 8.00am. For the general comfort of all. **You are requested to refrain from making undue noise after 10.30pm.** Guests failing to comply with this condition will be asked to leave the site immediately. no refund will be made as this will constitute a breach of the contract between The Park and the Hirer.

OCCUPATION TIMES: Accommodation will **NOT** be available **BEFORE 4.00pm** on the day of arrival and **MUST** be vacated **NO LATER THAN 10.00am** on the day of departure. You **MUST** notify the park if you intend to arrive **after 5.00pm.** **We have no Key Issue facility after 9.00pm on the day of arrival.** **NO arrivals** will be accepted after this time. If you have not arrived by 9.00am the morning after your holiday was due to commence, or contacted the Park to advise of any late arrival, your booking will be considered to have been cancelled. No refunds are available for late arrivals or early departures for any reasons.

THE ACCOMMODATION, together with the furnishings and utensils and other contents must be kept and left in a reasonable condition on departure. The applicants will be responsible for any loss, damage or breakages that may occur during their hire period.

WHAT TO BRING WITH YOU: All the accommodation is equipped as described. The only items you need to bring with you are sheets, duvet covers, pillow cases, coat hangers, tea towels and personal towels, Linen may be hired, see Booking Form. There is a launderette on site, if you have young children who require a waterproof bed sheet please bring this with you.

THE PARK endeavours to ensure the availability of all amenities advertised in the Brochure or otherwise but shall not be liable in respect of their non availability due to circumstances or events beyond its control.

CAR PARKING We provide 1 free car parking space per accommodation, any additional vehicles will be charged at £5.00.

NEITHER the company nor its servants or agents accept liability for any personal injury, loss or damage which may be sustained by the applicants or their property during the period they or any of them are at the Holiday Park except where it arises from the negligence of the Company, its servants or agents. Furthermore, the question of any compensation in respect of alleged non-performance or improper performance of our contract with you (but subject to these booking conditions and caveats as to accommodation overleaf) will be considered by the company on the basis of being reasonable in all the circumstances and in any event limited to the actual price paid to the Park for your holiday.

THE BOOKING FORM shall also be treated as an application by each person as listed for membership of the Club in respect of which there is included a subscription of 5p within the holiday tariff that is payable.

THE BOOKING is made on the understanding that the Holiday Home will be at your disposal on the date stated. Should this not be possible, through circumstances not under the control of The Park (for example: fire, theft or damage) we cannot guarantee to provide an alternative Holiday Home, in which case your booking deposit will be returned to you in full, you will have no claim against The Park or against the letting agent.

IN THE INTEREST of continued improvements the owners reserve the right to alter or delete amenities or facilities or any part of the programme of activities, either advertised or previously advertised without prior notice.

THE ENJOYMENT of your holiday is important to us and in the unlikely event of any shortcomings, you are asked to notify the management immediately, so that they can be remedied for you. No claim can be considered on shortcomings not so notified.

LOST / UNRETURNED KEYS

Will incur a £50 charge

LOST PROPERTY Any personal items/property to be sent on via post having been left behind on departure, will carry a minimum charge of £12.00.

There is a NON-SMOKING policy in ALL caravans.

Failure to comply will result in a £50 charge to your account.



HOLIDAY CANCELLATION COVER

*Our Comprehensive Cancellation Plan

covers the whole of your party up to the day before your holiday commences against cancellation due to:

A) Accident, illness or death of any member on the booking form. B) Witness or Jury Service for you or your Spouse. C) Fire, Storm or Flood, Subsidence or Malicious damage rendering your house uninhabitable. Providing any of the above circumstances have arisen, please notify us immediately, followed by written notification supporting documented evidence, you will no longer be liable for the BALANCE of monies, and providing all the above conditions have been met, we will REFUND IN FULL the balance of hire monies that you have paid. (We will be happy to accept other equivalent cover, provided copy of said cover is sent with initial deposit).